



<http://www.arucc.com>

## Executive Profiles

### President

Charmaine Hack, Ryerson University



Charmaine Hack was appointed Registrar at Ryerson University in May 2013. Her twenty-seven year career in higher education has included senior leadership roles in student recruitment and communications, client services, student housing and nine years as executive director of admissions and recruitment at Ryerson University. Currently, she is vice-president of the Ontario Universities Registrar's Association (OURA) and secretary of the Ontario Universities' Council on Admission (OUCA). She served five terms as chair of the Ontario Universities Fair organizing committee, and was appointed to the provincial task force that created the current OUF Steering Committee structure. Charmaine also served two terms as Chair of OUCA, and four years as elected staff representative on the Ryerson University Board of Governors. She holds a BA from the University of Toronto and a M.Ed. from the Ontario Institute for Studies in Education.

### Vice President

Romesh Vadivel, McGill University



Romesh Vadivel has had the pleasure of working at McGill University since 2005, most recently as Director of McGill's "[Service Point](http://www.mcgill.ca/students/servicepoint)", a high-volume frontline service office providing assistance and support to current students, applicants, alumni, prospects, parents, and to the general public. He has worked in the Canadian higher education industry for more than twenty years in a variety of challenging roles at each of Concordia University, Dalhousie University and now at McGill, and areas implicated in or touching directly upon enrolment management. He is a leader of change, a persuasive and congenial collaborator, and possesses a strong understanding of the student experience, most specifically and most recently as it pertains to the Quebec context.

### Secretary -Treasurer

Kam Holland, University of Winnipeg



Kam Holland has over thirteen years of experience working within post-secondary environments in Ontario and Manitoba, dealing with the administration, coordination and implementation of policies and programs related to higher education and enhancing the student experience. Kam is currently part of the senior administration at The University of Winnipeg as the Director - Admissions, Awards and Financial Aid. She is responsible for leading and developing retention programs, recruitment strategies, systems projects, and programming/policies to ensure service quality and delivery.

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### **Past President**

Andrew Arida, The University of British Columbia



Andrew Arida is the Associate Registrar, Student Recruitment & Undergraduate Admissions at the University of British Columbia. Andrew joined UBC in 1996 and has worked in various positions in prospective student recruitment, undergraduate admissions and enrolment management. Andrew holds a Bachelor of Arts in Psychology from the University of Calgary and has just completed a Master of Arts in Higher Education from UBC. His research focuses on the effects of different admission criteria (including broad-based admissions) on shaping a first-year class. Andrew has been the Vice-President of ARUCC since 2013; he also sits on the Admissions Committee for the BC Council on Admissions and Transfer and the International Baccalaureate College and University Recognition committee.

### **Western Representative**

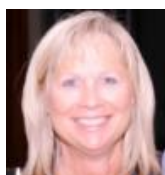
Karen McCredie, Capilano University



Karen McCredie has worked in the BC post-secondary sector for the past 24 years across the full range of BC institutions – large, research university to small community college, trades institution and is currently the Registrar at Capilano University a newly designated teaching university in North Vancouver. Karen is currently the President of WARUCC and the Chair of the ApplyBC Steering committee among other steering committees and working groups within BC.

### **Ontario CRALO Representative**

Janeen Hoover, Conestoga College



Janeen has been working in the Registrar's Office at Conestoga College since 1992 in various capacities including records, registration, fees, financial aid, admissions and statistical reporting. Janeen is also an active member of the Ontario College Registrars group known as CRALO serving as a regional representative, Chair of the Registrarial & Information Systems Subcommittee and Chair of the CRALO committee. Janeen co-chaired the Ontario College Steering Committee responsible for implementing EDI in the College system and is currently the CRALO Representative on the EDI/PESC committee.

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### **Ontario OURA Representative**

Alice Miller, University of Windsor



Alice Miller joined the University of Windsor in 2014 as the University Registrar. Coming east following a successful 29 year career in higher education at the University of Lethbridge, Alice has worked in various positions in the Office of the Registrar, Institutional Analysis and Information Technology. Her final role as Assistant Registrar, Admissions and Transfer saw successful implementations of an offer of admission letter that included entrance scholarship values, an electronic graduate application system and office reorganization. Alice's focus over the next four or five years will be on the implementation of a new ERP – as both Co-chair of the Steering Committee and Team Lead of the SIS implementation. Alice holds a Bachelor of General Studies from Athabasca University, Management Certificate from the University of Lethbridge and a Master of Business Administration from Heriot-Watt University.

### **Québec Representative**

Annik GÉLINEAU, Université de Montréal



Annik Gelineau has been involved with Quebec's universities since 2004. She has worked for École nationale d'administration publique (ENAP) as the studies' coordinator for the Montreal campus. In 2008, she joined Université du Québec en Outaouais. She was responsible for every aspects of managing the Saint-jerome regional campus, amongst others enrollment and students services. Since 2013, Annik is the associate registrar at Université de Montréal. She is responsible for leading and developing systems project and maintenance, change management projects, training services for SIS users, scheduling, government reporting, business intelligence. In 2015-2016, she has been involved with the ARUCC Groningen and Student Mobility Task Force.

### **Atlantic Representative**

Adam Robertson, Dalhousie University



Adam has worked in the field of recruitment, admissions and enrolment services for eight years and currently serves as Associate Registrar and Director of Student Recruitment at Dalhousie University. He is a member of the executive committee of the Atlantic Association of Registrars and Admissions Officers (AARAO) and the Canadian Higher Education Committee (CHEC) of the Council of International Schools (CIS) through which he has helped promote higher education in Canada with key audiences and has led four successful international recruitment tours. He holds a BA (Honours) from St. Thomas University and a MA from Dalhousie.

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