



Canadian Data Exchange Survey

Background Information

This national survey on data exchange practices is being led by the Association of Registrars of the Universities and Colleges of Canada (ARUCC). Joanne Duklas of Duklas Cornerstone Consulting is the primary investigator for the research. The findings will be used to support three projects:

- The ARUCC Groningen & Student Mobility Project
- The Data Exchange Project funded by the British Columbia Council on Admissions and Transfer (BCCAT) conducted in partnership with the University of Victoria
- A Data Exchange Project funded by the Ontario Council on Articulation and Transfer (ONCAT) conducted in partnership with the Ontario colleges' Council of Registrars, Admissions, and Liaison Officers (CRALO) and the Ontario University Registrars' Association (OURA)

Publication of the findings and research reports is anticipated in Spring 2019 through the ARUCC Groningen, BCCAT, and ONCAT websites.

Survey Link

<https://form.simplesurvey.com/f/l/ARUCCDataexchangesurvey>

Deadline

Respond by **August 24**.

Estimated Completion Time

It will take approximately **20 to 35** minutes to complete the survey. Logic rules built into the survey result in the time difference.

Research Goals

The research is focused on understanding the practices and perspectives regarding student data exchange at Canadian post-secondary institutions and allied organizations. The goals of the research and survey are outlined in detail [online](#).



Who should complete the survey?

- Registrarial experts with knowledge of systems
- IT staff with expertise in electronic student data exchange policies, practices, and technology infrastructure
- Staff with expertise in international assessment practices who would have knowledge of international organizations involved in electronic exchange of student data

The survey is being distributed to registrarial and systems leaders at post-secondary institutions and allied organizations across Canada. If you have received the survey and know of others at your institution or organization that have expertise in these areas, please forward the survey to their attention. If you are not the appropriate person to complete this survey, please forward it to those at your institution with expertise in any of these areas.

Number of Responses per Institution/Organization

As these responsibilities may be handled by different individuals and departments, more than one response per institution or organization is allowed; however, **we strongly encourage you to provide one online submission coordinated through your Registrar's Office or another central area as appropriate to your organization.**

Voluntary Participation

Participation in this study is voluntary.

Confidentiality and Privacy

Data from this research will be reported anonymously; quantitative data will be reported at the aggregate level. Respondents personal information will not be shared; survey results will be shared with ONCAT, BCCAT, and ARUCC.

Other Comments

This is an operational survey to assist with identifying current and recommended practices from experts at Canadian post-secondary institutions and allied organizations. Findings and subsequent analysis will be supported by literature and website research and interviews with experts at post-secondary institutions and allied organizations.

Permission

By participating in this survey, you are considered to have granted your permission for your



responses to be included in the final research studies for the different projects which will be published on the websites of BCCAT at bccat.ca, ONCAT at oncat.ca, and ARUCC at Arucc.ca.

Background on Primary Investigator

Joanne Duklas is a published author, researcher, and consultant in higher education. Her research interests focus on advancing next generation practices in support of learner success and mobility. Through Duklas Cornerstone Consulting, she brings to her clients more than two decades of expertise in student focused service delivery, strategic enrolment management, business process redesign, research, and policy work. Joanne routinely leads large-scale, learner-focused change projects and research studies informed by institutional, provincial, and national consultation in pursuit of evidence-based standards development and best practice.

A former Assistant Vice President and Registrar, Joanne was the primary author and project lead for Canada's first national transcript and transfer guide which received funding from nine provincial and national bodies (<http://guide.pccat.arucc.ca/en/>). Along with working on many other projects, she is currently the project consulting lead for the ARUCC Groningen & Student Mobility Project.

Joanne's peers have recognized her nationally and provincially for her volunteer, research, and leadership work in higher education by awarding her honorary membership status in both the Association of Registrars of the Universities and Colleges of Canada (ARUCC) and the Ontario University Registrars' Association (OURA).

Questions

If you have questions about the survey or any of the above, please contact Joanne Duklas at 905 703 7485 or by email at joanne@duklascornerstone.ca